



Dear Valued Customers,

In this time of extreme anxiety over Covid 19, we would like to inform everyone that our operations remain open to service all of our clients all over the world.

We have taken special measures to reduce our operation to the most essential functions: processing orders and fulling/shipping orders. Our staff is working in an environment where one facility only has one individual, absolute social distancing. Each of our staff member is being checked/monitored every day that their family members do not have cold/flu symptoms and are socially distanced at home. We also asked each staff to limit going outside their homes by ordering necessities online only. This is to guarantee that none of our staff will be exposed to any potential risk of the virus. When handling the products, our staff is wearing masks and gloves. Our warehouse and shipping area is prohibited to any one, other than our own shippers. Pickups by couriers are by non-contact procedures. We implemented this protocol at the end of February.

We have done and will continue to do our best to provide safe products to our valued customers. We would like to remind our customers though: please disinfect the exterior boxes thoroughly before opening them, by using disinfectant wipes or bleach solutions. These exterior boxes have been handled and touched by many hands before they reach you.

We hope all stay safe and strong, washing hands and social distancing. Together we will all triumph!

Best wishes,

The management team

Prime Chlorella Distribution Inc.

Toll Free: 1-888-277-7330